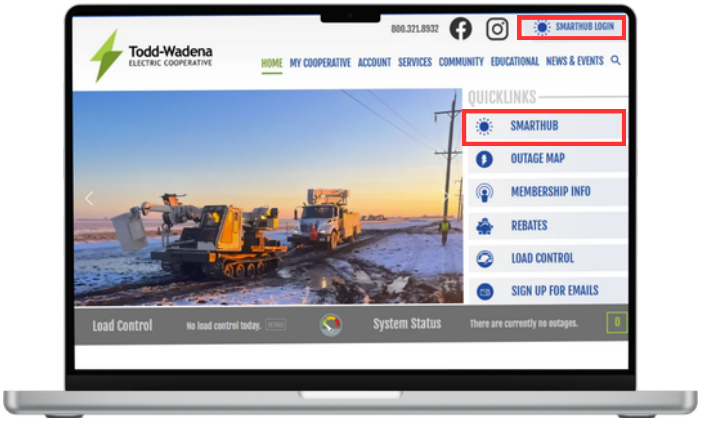
HOW TO REPORT AN OUTAGE THROUGH SMARTHUB (web portal)

Todd-Wadena ELECTRIC COOPERATIVE

STEP 1



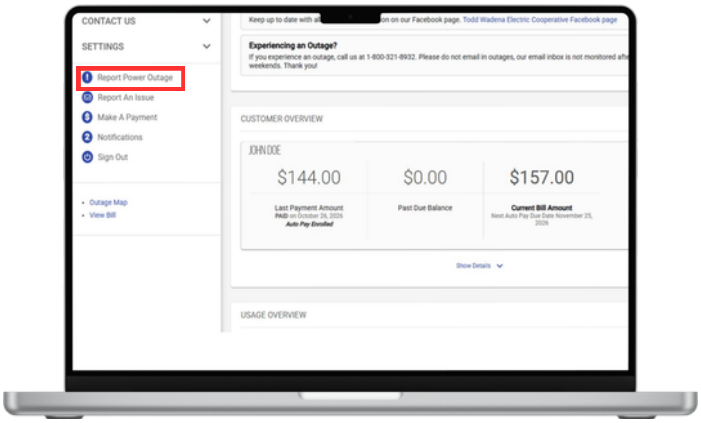
Click **SmartHub** on our website.

STEP 2



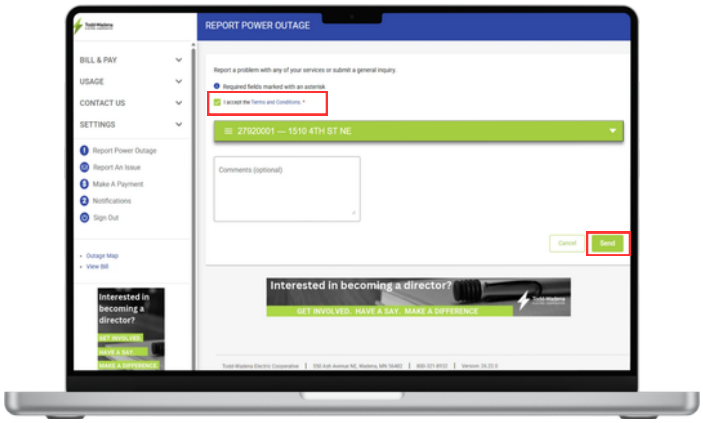
Sign in to your account using the email and password you used during registration.

STEP 1



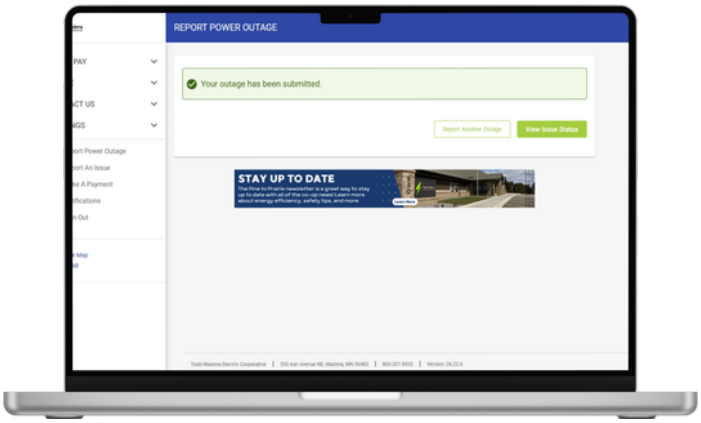
Click **Report Power Outage** on the menu bar.

STEP 2



Select the **check box**, verify address, then click **Send**.

STEP 5



Success. Your Outage has been submitted.

Outages can also be reported by phone at 218-631-3120 or 1-800-321-8932.

Please do not use email or Facebook Messenger. These channels are not monitored 24/7.