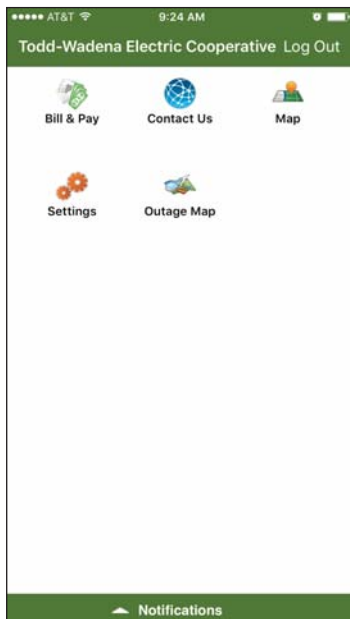


SmartHub Features:

- Easy to Navigate
- Control Paperless Billing
- Pay your Bill
- Set up Recurring Payments
- Store Payment Methods
- View and Compare Usage History



- View Payment History
- Set Notifications
- Recieve Email or Text Alerts
- Contact Us
- Tablet and Smartphone App!



Keep this information in a safe place so you can reference it again.

SmartHub Account Information:

E-mail address:

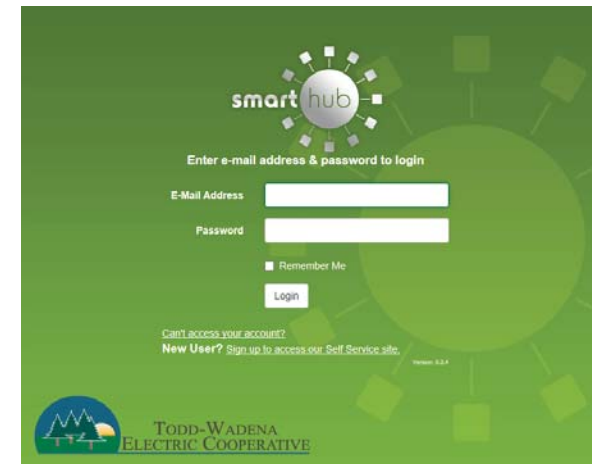
Password:

Need Help?
Call us!
218-631-3120
or
800-321-8932

www.toddwadena.coop

 www.facebook.com/ToddWadenaElectricCooperative

Online Account Access with SmartHub



Have you signed up?

Managing your Todd-Wadena Electric Cooperative account just got easier!

Follow the simple instructions inside to get started.

Create Your Account

• Visit www.toddwadena.coop

• Select My Account/Pay Bill icon



• You will need your account number from your bill, along with your last name and email address.

• Follow the on screen instructions.

New User Registration

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-Mail Address

• Verify your identity with your mailing zip code.

Mailing ZIP Code:

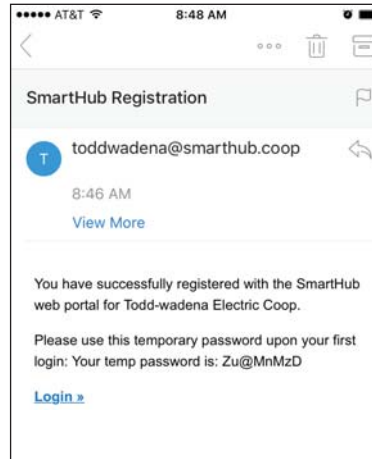
• Follow the screen prompts.

Your SmartHub account has been created!

Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.

• Check your email for a temporary password.



• Login with the temporary password and then create a new password.

• The new password needs to be 5-15 characters with at least 1 number.

Please change your password

E-Mail Address

New Password 8 character minimum, 15 character maximum, at least one numeric character

Confirm Password

• If you would like to turn off paper bills, select Yes.

• If you would like to receive a paper bill by mail, select No.

Paperless Bills

Would you like to turn off paper bills? Yes No

Please note that this will apply to all accounts registered with this email address.

• Choose a Security Phrase. You can skip this step now if you wish, but will need to create one to make a payment.

Security Phrase

Please choose a Security Phrase before proceeding. This phrase is required to be set up before you can make payments, store or update credit cards and bank accounts for future payments, or sign up for Auto Pay.

When entering your financial information, if the Security Phrase displayed on the form does not match your chosen phrase, please DO NOT enter any personal information and contact customer service.

You can update your Security Phrase at any time by selecting 'Update My Security Phrase' under the 'My Profile' tab.

Security Phrase

Minimum of 5 characters in length

What's a good security phrase?

Once setup is complete, you can view your billing and payment options, your profile, usage and set notifications on when and how we contact you.

FREE app for your smartphone or tablet. Simply search for "SmartHub" on either the Apple Store or Android Market. Once the app is open, type in "Todd-Wadena Electric Cooperative" as the power provider.

